

General Terms and Conditions - A Walk and a Pint

1. Definitions

- **A Walk and a Pint:** Hereinafter referred to as "the Tour Operator," represented by the guide.
- **The Participant:** The person who makes a booking and/or participates in a tour.
- **The Tour:** The walking tour through Amsterdam as described on the website.

2. Booking and Payment

2.1 A booking is final once it has been confirmed via the website and payment has been made. 2.2 The prices for participation in the tour are as follows:

- **Standard Ticket (16-85 years):** €32.50 per person.
- **Young Explorers (9-15 years):** €15 per person.
- **Free Ticket (under 9 years and over 85 years):** Free participation. 2.3 **Private Tours:**
 - A base rate of €300 applies for groups of up to 10 people.
 - A base rate of €400 applies for groups of 10 to a maximum of 14 people. 2.4 If the Participant chooses to skip the pub stop, where the included drink is served, they are entitled to a 10% discount on the ticket price.

3. Cancellation and Refunds

3.1 Cancellation by the Participant:

- Cancellations must be communicated in writing (via email).
- For cancellations between 48 and 24 hours before the start of the tour, a 50% fee will be charged.
- For cancellations within 24 hours before the start of the tour, a 100% fee will be charged. 3.2 **Tour Changes:**
 - The Tour Operator reserves the right to, in consultation with the Participant, adjust the tour route or program in case of unforeseen circumstances, such as extreme weather, street work, or events. 3.3 **Tour in All Weather Conditions:**
 - The tour will proceed regardless of the weather conditions. Cancellation due to weather falls under the regular cancellation policy.

4. Tour Participation

4.1 The maximum group size is 14 people. The Tour Operator reserves the right to refuse a Participant's participation if the group size exceeds 14 people, unless this has been agreed upon in advance. 4.2 The Participant must be present on time at the agreed-upon meeting location. 4.3 The Tour Operator is not responsible for injury or damage to personal property during the tour. Participation is at the Participant's own risk. 4.4 The Tour Operator reserves the right to deny further participation to a Participant who disrupts the tour or behaves inappropriately, without the right to a refund.

5. Intellectual Property

5.1 All texts, logos, and tour programs used by A Walk and a Pint are the property of the Tour Operator. It is not permitted to copy, distribute, or use them without prior written consent.

6. Liability

6.1 The Tour Operator is not liable for damages to Participants or third parties unless there is intent or gross negligence on the part of the Tour Operator. The liability of the Tour Operator is at all times limited to the amount paid for the tour.